



John R. Kasich, Governor  
Mary Taylor, Lt. Governor  
Craig W. Butler, Director

October 2, 2014

Dear Solid Waste Facility Operator:

Please see the attached letter from Ohio Environmental Protection Agency (Ohio EPA) Director Craig Butler outlining the Agency's plan to rotate staff facility assignments. The purpose of rotating staff is to make sure we are doing our job in a fair and responsible way and to provide you with the best customer service. We believe staff rotation will enhance the uniformity of our inspections while also providing new perspectives and ideas, greatly improving the effectiveness of our efforts.

Division of Materials and Waste Management (DMWM) staff assignments will change approximately every five years. You can count on your inspector to answer questions you may have and provide technical assistance during the time they are assigned to your facility. Other staff, including previous inspectors assigned to your facility, will also be available if necessary.

The primary staff geologist assigned to review ground water monitoring compliance and permitting program activities for your facility will be rotated at a frequency between five and seven years. To ensure regulatory consistency, a senior geologist in each district office will continue to coordinate the review of all compliance and permit-related documents.

We have already begun transitioning staff, so you may have already met your new inspector. For some facilities, staff rotations may not occur for several years.

I would also like to take the opportunity to make you aware of future inspection quality improvement efforts that you may observe at your facility. In addition to your assigned district inspector, DMWM staff from other district offices may participate in future inspections to support the Agency's goal of improving inspection consistency and quality.

If you have any questions about our staff rotation or inspection quality initiatives, please contact your district office Division of Materials and Waste Management manager listed below.

Sincerely,



Pamela S. Allen, Chief  
Division of Materials and Waste Management

PSA/sh

ec:	Central District Office	Melissa Storch	614-728-3778
	Northeast District Office	Natalie Oryshkewych	330-963-1200
	Northwest District Office	John Pasquarette	419-352-8461
	Southeast District Office	Joe Goicochea	740-385-8501
	Southwest District Office	Russ Brown	937-285-6357



John R. Kasich, Governor  
Mary Taylor, Lt. Governor  
Craig W. Butler, Director

October 2, 2014

Dear Hazardous Waste Facility Operator:

Please see the attached letter from Ohio Environmental Protection Agency (Ohio EPA) Director Craig Butler outlining the Agency's plan to rotate staff facility assignments. The purpose of rotating staff is to make sure we are doing our job in a fair and responsible way and to provide you with the best customer service. We believe staff rotation will enhance the uniformity of our inspections while also providing new perspectives and ideas, greatly improving the effectiveness of our efforts.

Division of Materials and Waste Management (DMWM) staff assignments will change approximately every five years. You can count on your inspector to answer questions you may have and provide technical assistance during the time they are assigned to your facility. Other staff, including previous inspectors assigned to your facility, will also be available if necessary.

We have already begun transitioning staff, so you may have already met your new inspector. For some facilities, staff rotations may not occur for several years.

I would also like to take the opportunity to make you aware of future inspection quality improvement efforts that you may observe at your facility. In addition to your assigned district inspector, DMWM staff from other district offices may participate in future inspections to support the Agency's goal of improving inspection consistency and quality.

If you have any questions about our staff rotation or inspection quality initiatives, please contact your district office Division of Materials and Waste Management manager listed below.

Sincerely,



Pamela S. Allen, Chief  
Division of Materials and Waste Management

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John R. Kasich, Governor  
Mary Taylor, Lt. Governor  
Craig W. Butler, Director

October 2, 2014

Dear Health Commissioner:

Please see the attached letter from Ohio Environmental Protection Agency (Ohio EPA) Director Craig Butler outlining the Agency's plan to rotate staff facility assignments. The purpose of rotating staff is to make sure we are doing our job in a fair and responsible way and to provide you with the best customer service. We believe staff rotation will enhance the uniformity of our inspections while also providing new perspectives and ideas, greatly improving the effectiveness of our efforts.

Division of Materials and Waste Management (DMWM) staff assignments will change approximately every five years. You can count on your inspector to answer questions you may have, provide technical assistance, and conduct the annual surveys of your health district during the time they are assigned to your health district. Other staff, including previous inspectors assigned to your health district, will also be available if necessary.

We have already begun transitioning staff, so you may have already met your new inspector. For some facilities, staff rotations may not occur for several years.

I would also like to take the opportunity to make you aware of future inspection quality improvement efforts that you may observe at facilities in your health district. In addition to your assigned district inspector, DMWM staff from other district offices may participate in future inspections or annual surveys to support the Agency's goal of improving consistency and quality.

If you have any questions about our staff rotation or inspection quality initiatives, please contact your district office Division of Materials and Waste Management manager listed below.

Sincerely,



Pamela S. Allen, Chief  
Division of Materials and Waste Management

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John R. Kasich, Governor  
Mary Taylor, Lt. Governor  
Craig W. Butler, Director

September 30, 2014

Dear Stakeholder:

Making sure we are doing our job in a fair and responsible way is important to us at Ohio EPA. In fact, being clear and consistent about Agency standards is our highest priority. In our ongoing effort to provide you with the best customer service we can at Ohio EPA, we will start rotating staff throughout our districts and divisions this fall.

We believe staff rotation will enhance the uniformity of our inspections while also providing new perspectives and ideas – greatly improving the effectiveness of our efforts. And while some of our staff will be rotating, management in each division and district should remain the same so you should always have someone familiar with whom to discuss issues if they arise.

As many of you know, creating professional development opportunities in any area of business is essential to maintaining a well-rounded organization. Many of you in the private sector offer your employees these opportunities and we are implementing a similar strategy in an effort to streamline our operations and improve the depth and breadth of our employees' knowledge.

By providing a wider range of experiences to our inspectors, we believe you will benefit from a more well-rounded customer service experience.

An Agency division or district representative will be in contact with you to provide additional details on how staff rotation will be occurring for individual facilities. If you have any questions about our staff rotation initiative, please contact the appropriate division program chief.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig W. Butler". The signature is fluid and cursive, with a large initial "C" and "B".

Craig W. Butler  
Director