

Testimonials

I am a huge fan of OCAPP. I personally believe this program is one of the best "tools in the box," not only for the public but for the agency as well. Each event leaves me extremely pleased with the level of customer service and true attention to my particular issue. This program is fantastic.

An environmental
remediation company

OCAPP went above and beyond to help me secure an air permit for our new natural gas boiler. They used their technical expertise to help us out. I could not have done the application without them. I would like to give them a BIG Thank You!!

A recycled paperboard
manufacturer

OCAPP was on the ball. They are very knowledgeable and helpful. Their response was very timely and they were able to answer all the questions I had. They were able to subside my concerns. Everyone that contacts Ohio EPA should start with OCAPP.

A new automobile
repair shop start-up

OCAPP was extremely helpful. We'll see what happens with the regulatory bunch. I would absolutely recommend OCAPP. Unquestionably one of the most useful government offices I have ever encountered.

A pavement
surface manufacturer

We now recycle/reuse all our acetone, this reduced everything. We went from purchasing 1,375 gallons to 770. We now have zero waste and our emissions dropped from 5.23 to 3.22 in the first year. We are now recycling our plastic bottles and paper products.

An aerospace
Manufacturer



Division of Environmental
and Financial Assistance

P.O. Box 1049

Columbus, Ohio 43216-1049

(800) 329-7518 Compliance Assistance Hotline

(614) 644-2798 Funding Assistance

Office hours:

Monday through Friday 8 a.m. - 5 p.m.

Please email outreach.defa@epa.ohio.gov if you are interested in receiving an on-site compliance assessment, pollution prevention assessment, financial assistance information, or to receive the quarterly electronic newsletter and monthly listserv updates.

epa.ohio.gov/defa

Need Help with Environmental Regulations?

The Division of Environmental and Financial Assistance (DEFA) helps communities and businesses access compliance, technical and financial assistance for their environmental needs.

FREE AND CONFIDENTIAL





The Division of Environmental and Financial Assistance (DEFA) consists of three offices that offer services and financial assistance.

Office of Outreach and Customer Support (OCS)

- Connect customers to people and resources to get environmental assistance.
- Publish a quarterly electronic newsletter and easy-to-understand technical publications.
- Email a monthly listserv update with information on deadlines, training events, and new publications.
- Coordinate DEFA's free webinar training and Ohio EPA's Compliance Assistance Conference.
- Provide speakers upon request to present an overview of DEFA services at meetings and conferences.
- Coordinate and promote special initiatives, such as package plant operator assistance, and industry-specific outreach.

Office of Financial Assistance (OFA)

OFA provides financial assistance to public wastewater and water supply systems through:

- The Water Pollution Control Loan Fund (WPCLF) provides financial assistance for planning, design, and construction of wastewater systems; and to protect/improve quality of Ohio's rivers, streams, lakes and other water resources. The WPCLF has awarded more than \$6.5 billion dollars, awarding an average of \$400 million annually.
- The Water Supply Revolving Loan Account (WSRLA) provides financial assistance for planning, design and construction for

improvements to drinking water systems. The WSRLA has awarded \$1.1 billion in loans, awarding an average of \$100 million annually.

OFA offers free technical assistance to small publicly owned wastewater treatment systems (POTWs) and operators to resolve performance issues at plants, and to improve operations and efficiency.

OFA provides grant money to local governments, communities, and businesses through:

- The Recycling/Litter Prevention grant program to address community recycling, litter management and prevention, scrap tires and targeted recyclables/market development.

Office of Compliance Assistance and Pollution Prevention (OCAPP)

Our environmental specialists can answer your questions regarding air, waste, water and other EPA regulatory requirements and help find ways to reduce waste and save money.

OCAPP provides:

- Toll-free hotline (800) 329-7518
- Assistance with material reuse and recycling
- Free on-site compliance and pollution prevention assessments
- Assistance with permit applications and forms

Who is eligible to receive assistance from OCAPP?

Any business in Ohio can receive compliance and pollution prevention assistance. On-site compliance assessments are focused on businesses with fewer than 100 employees.

Will Ohio EPA's enforcement program know that I called OCAPP?

No. OCAPP is an independent, non-regulatory office within Ohio EPA, and information obtained by the office is not shared with inspection or enforcement staff.

What types of small businesses are subject to environmental regulations and can benefit from OCAPP services?

- Auto service/collision repair
- Contractors
- Painting/coating operations
- Manufacturing companies
- Dry cleaners/laundries
- Power washers
- Carpet cleaners
- Bakeries
- Printers
- Furniture makers/wood refinishers
- HVAC service
- Metal finishing/fabrication
- Construction
- Service stations