

# WORKPLACE MEDIATION

**SOURCE: ORC 2317.023 OHIO EPA ADMINISTRATION; OHIO COMMISSION ON DISPUTE RESOLUTION AND CONFLICT MANAGEMENT**

**CONTACT: OFFICE OF EMPLOYEE SERVICES**

## **Workplace Mediation Policy:**

Mediation is an informal, but structured process in which a neutral third party, called the mediator, helps disputing parties work through and resolve problems.

1. Workplace mediation is designed to provide employees with an additional forum to resolve workplace conflicts. It is voluntary, and is not intended to replace or to modify the current dispute resolution procedures introduced through the collective bargaining and/or other employee plans.
2. Mediation services are provided by trained mediators at no charge to the parties.
3. Workplace mediation is available to all employees.
4. Information shared during a mediation is **confidential** and will not be disclosed unless the mediator(s) and all parties agree to disclosure.
5. If you would like help to resolve a conflict or if you have any other questions please contact the Office of Employee Services. You can also contact your union steward or the Commission on Dispute Resolution and Conflict Management at the following:

The Ohio Commission on Dispute Resolution and Conflict Management  
77 South High Street, 24<sup>th</sup> Floor  
Columbus, Ohio 43215-6108  
614-752-9595  
Fax: 614-752-9682